



# Product Flash

## Product Recall for Select Rad-G® and Rad-G with Temperature Devices

To: S&M - Worldwide

### Description

Masimo has initiated a voluntary product recall on select Rad-G® devices. The recall is only limited to specific serial numbers of devices manufactured between June 2022 and December 2022. Impacted customers will be formally notified of the voluntary product recall by Masimo's Quality team.

Masimo made the decision to initiate a voluntary product recall based on Masimo's complaint investigation of the Rad-G devices powering off and on without pressing the power button. Masimo's investigation identified an issue that can result in an unintentional change in the power state.



Once notified of the recall, customers will be asked to assess their inventory and contact Technical Service to return the affected Rad-G devices for repair or software upgrade. Part Numbers of devices impacted include:

Part Number	Description
9847	Rad-G Pulse Oximeter (with Sensor)
9849	Rad-G Pulse Oximeter (with Patient Cable)
9210	Rad-G with Temperature (with Sensor)
9895	Rad-G with Temperature (with Patient Cable)

There is no impact to Rad-G accessories like Rad-G sensors or patient cables.

### Inquiries

For questions or additional information on Rad-G, contact [Technical Services](#). To order the replacement product, contact [Customer Service](#).